


ROMA Outcomes of Efforts, SFY 2009

Name of Agency Reporting: Community Action Council

Reporting Period: 7/1/2008 - 6/30/2009

Goal 1: Low-income people become more self-sufficient

National Performance Indicator 1.1 (Guide Pages 9-13)						
Employment	Number of Participants Enrolled in Program(s)	Number of Participants Expected to Achieve Outcome in Reporting Period (Target)	Number of Participants Achieving Outcome in Reporting Period	Percentage Achieving Outcome in Reporting Period		
The number and percentage of low-income participants in community action employment initiatives who get a job or become self-employed as measured by <u>one or more</u> of the following:	(#)	(#)	(#)	(%)		
A. Unemployed and obtained a job	323	135	41	30%		
Lex. D. Participants achieve economic stability as measured by continuous employment for:						
1. At least 6 months	149	51	15	29%		
2. At least 12 months	119	30	9	30%		
National Performance Indicator 1.2 (Guide Pages 13-18)						
Employment Supports	Number of Participants Enrolled in Program(s)	Number of Participants Expected to Achieve Outcome in Reporting Period (Target)	Number of Participants Achieving Outcome in Reporting Period	Percentage Achieving Outcome in Reporting Period		
The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from community action as measured by one or more of the following:	(#)	(#)	(#)	(%)		
B. Completed ABE/GED and received certificate or diploma	57	42	6	14%		
E. Obtained care for child or other dependent in order to acquire or maintain employment	96	38	17	45%		


 Jack E. Burck, Executive Director
 Date: 11/7/08

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Goal 1 (Continued): Low-income people become more self sufficient.

National Performance Indicator 1.3 (Guide Pages 19-20)						
Economic Asset Enhancement and Utilization	Number of Participants Enrolled in Program(s)	Number of Participants Expected to Achieve Outcome in Reporting Period (Target)	Number of Participants Achieving Outcome in Reporting Period	Aggregated Dollar Amounts (Payments, Credits or Savings)	Percentage Achieving Outcome in Reporting Period	
<p>The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of community action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p style="text-align: center;">ENHANCEMENT</p> <p>1. Number and percent of participants in tax preparation programs who identify any type of Federal or State tax credit and the aggregated dollar amount of credits</p> <p>3. Number and percentage enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings</p> <p>Lex 4. Number and percentage who received a Subsidy benefit from the Low-Income Home Energy Assistance Program (LIHEAP) and the aggregated dollar amount of payments (KY)</p> <p>Lex 5. Number and percentage who received Crisis benefit from the Low-Income Home Energy Assistance Program (LIHEAP) and the aggregated dollar amount of payments</p> <p style="text-align: center;">UTILIZATION</p> <p>2. Number and percent opening an Individual Development Account (IDA) or other savings account and increased savings, and the aggregated amount of savings</p> <p>3. Of participants in a community action asset development program (IDA and others):</p> <p>c. Number and percent purchasing a home with accumulated savings</p>	(#)	(#)	(#)	\$	%	
	140	140	0	\$0	0%	
	1071	1071	1016	\$181,052	95%	
	3623	3623	4733	\$570,481	131%	
	3156	3156	0	\$0	0%	
	16	16	8	\$2,058	50%	
	5	3	0	\$0	0%	

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Agency narratives on Goal 1: Low-income people become more self-sufficient.

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Name of Agency Reporting: Community Action Council

Goal 2: The conditions in which low-income people live are improved.

National Performance Indicator 2.1 (Guides Pages 21-27)	Number of Projects or Initiatives	Number of Opportunities and/or Community Resources Preserved or Increased
Community Improvement and Revitalization Increase in, or preservation of opportunities and community resources or services for low-income people in the community as a result of community action projects/initiatives or advocacy with other public and private agencies, as measured by one or more of the following:	(#)	(#)
E. Accessible safe and affordable childcare or child development placement opportunities for low-income families created or saved from reduction or elimination	1	1,213
H. Accessible or increased educational and training placement opportunities, or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy, and life skills training, AB/E/GED, and post-secondary education	1	35

National Performance Indicator 2.2 (Guide Pages 28-31)			
Community Quality of Life and Assets The quality of life and assets in low-income neighborhoods are improved by community action initiative or advocacy, as measured by one or more of the following:			
Lex F. The Young Builders Challenge will increase the available housing stock through new construction as measured by the number of houses built.	<table border="1"> <tr> <td data-bbox="620 898 678 1045" style="text-align: center;">Number of Houses Built</td> <td data-bbox="548 898 620 1045" style="text-align: center;">2</td> </tr> </table>	Number of Houses Built	2
Number of Houses Built	2		

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Goal 2 (continued): The conditions in which low-income people live are improved.

	Number of Children Identified (#)	Number of Children Expected to Achieve Outcome in Reporting Period (Target) (#)	Number of Children Achieving Outcome in Reporting Period (#)	Percentage Achieving Outcome in Reporting Period (%)
Lex G. Children in Head Start, Early Head Start, and Migrant Head Start identified as needing treatment from physical exam and/or oral health screenings receive services through referral or Council Intervention.	250	169	36	21%
Lex H. Low-income families access health insurance, insurance, health services or health care through referral or Council Intervention.	100	100	22	22%

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Agency Narratives on Goal 2: The conditions in which low-income people live are improved.

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Goal 3: Low-income people own a stake in their community.

<u>National Performance Indicator 3.1</u>	
Civic Investment (Guide Pages 31-32)	Total Number of Volunteer Hours
The number of volunteer hours donated to Community Action.	
A. Total number of hours volunteered to community action	36,720 (#)
Lex B. Head Start/Early Head Start/Migrant Head Start volunteer participation by fathers and males in role model and/or mentoring capacity increases as measured by the number of father and male volunteer hours.	848

<u>National Performance Indicator 3.2</u>	
(Guide Pages 32-34)	
Community Empowerment Through Maximum Feasible Participation	Number of Low-Income People
The number of low-income people mobilized as a direct result of community action initiative to engage in activities that support and promote their own well-being and that of their community as measured by <u>one or more</u> of the following:	
A. Number of low-income people participating in formal community organizations, government, boards or councils that provide input to decision-making and policy setting through community action efforts	55 (#)

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Agency Narratives on Goal 3: Low-income people own a stake in their community.

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Goal 4: Partnerships among supporters and providers of services to low-income people are achieved.

National Performance Indicator 4.1 (Guide Pages 34-35)	Number of Organizational Partnerships	Number of Projects/ Presentations
Expanding Opportunities Through Community-Wide Partnerships The number of organizations, both public and private, community action actively works with to expand resources and opportunities in order to achieve family and community outcomes	(#)	(#)
Lex B. Awareness of Council programs is increased as a result of staff-led outreach activities that result in expanded community understanding of poverty.		58
Lex C. Head Start, Early Head Start, and Migrant Head Start maintain partnerships with other private and/or public entities to mobilize and leverage resources to provide services to low-income children as measured by number of child care partnerships.	16	

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Agency Narratives on Goal 4: Partnerships among supporters and providers of services to low-income people are achieved.

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Goal 5: Agencies increase their capacity to achieve results.

National Performance Indicator 5.1 (Guide Pages 36)			
Broadening the Resource Base			
The number of dollars mobilized by community action, including amounts and percentages from:			
	Dollars Mobilized	Percentage of Total	Number Achieved
	(\$)	(%)	(#)
A. Community Services Block Grant (CSBG)	\$232,347	2.14%	
B. Non-CSBG Federal Programs	\$6,872,410	63.30%	
C. State Programs	\$398,280	3.67%	
D. Local Public Funding	\$397,762	3.66%	
E. Private Sources (including foundations and individuals contributors, goods and services donated)	\$2,393,867	22.05%	
F. Value (at Federal minimum wage) of Volunteer Time	\$561,990	5.18%	
TOTAL	\$10,856,656	100%	

	Unit of measurement	Total Units	Achieved	%
1	Requests for repairs and emergencies will be performed to the satisfaction of the Council's internal customers as measured by the number of completed work orders	Completed work orders	5	28%
A	85% of emergency work orders will be made within 48 hours.	18	5	28%
B	90% of other repairs will be made within 30 days	Completed work orders	161	86%
	Capacity of agency programs to provide services is improved through quick and efficient resolution of IT service requests as measured by the total number of service requests resolved within 48 hours.	187	161	86%
2	Human Resources systems produce qualified candidates for jobs and retain employees as measured by:	Completed service requests	906	98%
3	The number of advertised positions filled within six weeks of being notified of a vacancy.	Staff members hired	26	76%
A	The number of new hires showing improvement on "Employee Orientation" pre/post knowledge survey.	34	26	76%
B	The number of placements retained for six months and off probation.	Staff members	42	100%
C		Staff members	26	72%

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Goal 5 (Continued): Agencies increase their capacity to achieve results.

	Unit of measurement	Total Units	Achieved	%
Head Start and Early Head Start direct managed centers provide developmentally appropriate educational environments as measured by obtaining or maintaining NAEYC Accreditation.	Centers	15	7	47%
Head Start and Early Head Start partnership centers provide developmentally appropriate educational environments as measured by obtaining or maintaining a national accreditation.	Centers	12	1	8%
Head Start, Early Head Start, and Migrant Head Start centers (direct managed) provide quality child development services as measured by the number achieving a "Star Rating" of 3 or above.	Centers	14	8	57%
Council child care facilities (direct-managed and partnership) will be operated in a safe and secure manner as measured by 100% compliance with State licensing in all areas.				
7 Direct-managed	Centers	14	0	0%
A Partnerships	Centers	12	0	0%
B The Council's capacity to deliver quality child development services is increased in Head Start, Early Head Start, and Migrant Head Start classrooms (direct managed and partnerships) as measured by the number achieving 5 or above on the Early Childhood Environment Rating Scale and Infant Toddler Environment Rating Scale.	Classrooms	84	64	76%
8 New dollars are mobilized, increasing the agency's capacity to achieve results as measured by total number of new grant dollars awarded to the agency.	Dollars	\$3,000,000	\$1,330,615	44%
9 New dollars are mobilized, increasing the agency's capacity to achieve results as measured by total value of resources brought into the agency as a result of fundraising.	Dollars	\$125,000	\$55,762	45%
10 The mission of the Council is conveyed to the community as measured by the number of quality stories, editorials, and other Council events proposed to the media that are covered by the media.	Stories	100	6	6%
11 Management staff will be qualified to implement agency mission as measured by the number who have earned their CCAP designation.	Staff members	6	0	0%
12 Begin implementation of internal customer satisfaction process, fully implemented by 6/30/09.	System	1	0	0%
13 9/30/08.	System	1	1	100%
14 Complete review of ONCS and OPSS structures; any restructuring implemented by 9/30/08.	Plan	1	0	0%
15 Board of Directors approval of an executive succession plan by 9/30/08.	Plan	1	0	0%
16 Implement a staff transition and development plan for all ONCS staff by 6/30/09.	Plan	1	0	0%
17 Implement a CSBG Block Grant Self-Sufficiency program.	Program	1	0	0%

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Agency Narratives on Goal 5: Agencies increase their capacity to achieve results.

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Goal 6: Low-Income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

National Performance Indicator 6.1 (Guide Pages 37-38)	Number of Vulnerable Individuals Living Independently (#)
Independent Living The number of vulnerable individuals receiving services from community action that maintain an independent living situation as a result of those services: action that sought emergency assistance and the percentage of those households for which assistance was provided, including such services as:	
A. Senior Citizens	19
B. Individuals with Disabilities	22

National Performance Indicator 6.2 (Guide Pages 39-44)	Unit of Measurement	Number of Times Seeking Assistance	Number of Times Receiving Assistance	Percentage Achieving Outcome in Reporting Period (%)
Emergency Assistance The number of low-income individuals or families served by community action that sought emergency assistance and the percentage of those households for which assistance was provided, including such services as:		(#)	(#)	(%)
A. Food- Indicate your state's unit of measurement, such as bags, packages, cartons, families, individuals, etc.	Times	3,297	2,756	84%
Emergency Assistance continued	Unit of Measurement	Number of Seeking Assistance	Number Receiving Assistance	Percentage Achieving Outcome in Reporting Period (%)
B. Emergency assistance, including fuel/energy bills	Households	(#)	(#)	(%)
I. Clothing assistance	Households	8,119	5,993	74%
Lex I. Other assistance resolved via referral	Households	312	262	84%
	Households	1,598	760	48%

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Goal 6 (Continued): Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

Emergency Assistance continued	Number of Households Enrolled in Program(s)	Number of Households Expected to Achieve Outcome in Reporting Period (Target)	Number of Households Achieving Outcome in Reporting Period	Percentage Achieving Outcome in Reporting Period
Lex M. Households live in energy efficient housing as measured by the number of high consumption households realizing a 10% reduction in fuel usage during the heating season following completion of Weatherization services.	75	75	20	27%

National Performance Indicator 6.3 (Guide Pages 44-49) Child and Family Development	Number of Participants Enrolled in Program(s)	Number of Participants Expected to Achieve Outcome in Reporting Period (Target)	Number of Participants Achieving Outcome in Reporting Period	Percentage Achieving Outcome in Reporting Period
The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs that achieve program goals, as measured by one or more of the following:	(#)	(#)	(#)	(%)
INFANTS & CHILDREN	82	50	0	0%
Lex 5. Children tutored by a Foster Grandparent will demonstrate development at age-level norms as measured by assessment results.	377	377	206	55%
Lex 6. Early Head Start children aged birth to three are developing at age level norm as measured by screening and assessment results.	400	400	271	68%
Lex 7. Head Start children who participate in pre-school activities are developmentally ready to enter kindergarten as measured by assessment results.				

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Goal 6 (Continued): Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

National Performance Indicator 6.3 (Guide Pages 44-49)					
Child and Family Development (continued)					
The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs that achieve program goals, as measured by one or more of the following:					
YOUTH	Number of Participants Enrolled in Program(s)	Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	Number of Participants Achieving Outcome in Reporting Period (#)	Percentage Achieving Outcome in Reporting Period (%)	
Lex 4. Youth have reduced involvement with criminal justice system.	20	16	11	69%	
Lex 6. Youth improve their education, workforce, and social skills as measured by the number participating in Young Builders Challenge.	30	30	55	183%	
Lex 7. Participants completing the Young Builders Challenge program enter post secondary education, vocational, occupational skills, pre-apprenticeship or apprenticeship programs.	30	5	10	200%	
Lex 8. Young Builders Challenge participants increase one or more educational functioning levels as measured by basic skills assessments.	10	5	24	480%	
ADULTS					
Lex 3. Adult Day Care care-givers have a more positive outlook on life as a result of their relationships with RSVVP volunteers as measured by survey results.	100	60	0	0%	
Lex 4. Foster Grandparents will report positive effects on their well-being through the hours spent in the Foster Grandparent Program as measured by survey results.	33	25	0	0%	
Lex 5. Low-income people increase financial management skills as measured by completion of the Chase Financial Fitness course.	96	96	94	98%	

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Goal 6 (Continued): Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

	Unit of Measurement	Number of Trips
LEX 6. Elderly and handicapped persons were enabled to continue to live independently as measured by the number of trips provided to persons to receive essential/basic need shopping and medical services.	Trips	5,170
LEX 7. Homebound citizens were enabled to continue to live independently as measured by the number of prescription delivery trips.	Trips	17
LEX 8. Elderly persons were enabled to continue to live independently as measured by the number of trips provided to persons to receive basic needs shopping.	Trips	403
LEX 9. Participants are transported safely as measured by the number of incident-free and accident-free miles.	Miles	51,136
LEX 10. Families are stabilized by the number who receive food stamps as a result of a Council referral.	Households	63

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Agency Narratives on Goal 6: Low-income people, especially vulnerable populations, achieve potential by strengthening family and other supportive environments.